

WATER MANAGEMENT STANDARD

Purpose

1. This standard supports the University's Environmental and Sustainability Policy by setting out the operational arrangements for the management, monitoring, and responsible use of water across the University's London and Leeds campuses.
2. The University recognises the importance of managing water responsibly to minimise waste, support operational resilience, reduce unnecessary consumption, and promote sustainable facilities management practices where reasonably practicable.
3. As a tenant within multi-occupied estates at Chiswick Park and Weetwood Hall, the University will work collaboratively with landlords, managing agents, contractors, and service providers in relation to water management arrangements and associated sustainability initiatives.

Scope

4. This standard applies to:
 - 4.1 staff;
 - 4.2 contractors;
 - 4.3 University-managed operations and facilities; and
 - 4.4 water-related maintenance and reporting activities across both campuses.

Water Management Approach

5. The University will seek to:
 - 5.1 use water responsibly;
 - 5.2 reduce unnecessary water waste where reasonably practicable;
 - 5.3 maintain water fixtures and fittings appropriately;
 - 5.4 respond to leaks and water-related faults in a timely manner;
 - 5.5 support efficient water management practices during maintenance and refurbishment works; and
 - 5.6 work collaboratively with landlords, contractors, and service providers regarding water-related matters.
6. Where reasonably practicable, the University may support:
 - 6.1 efficient taps, toilets, and water fixtures;

- 6.2 leak detection or monitoring systems;
- 6.3 water-saving initiatives; and
- 6.4 awareness activities promoting responsible water use.

Reporting & Maintenance

- 7. Staff, students, and contractors are encouraged to report leaks, damaged fixtures, or excessive water usage to Estates & Facilities.
- 8. Estates & Facilities will coordinate investigation, maintenance, repairs, or escalation to landlords and contractors where appropriate.
- 9. Significant water-related incidents may also be managed through wider emergency or business continuity arrangements where required.

Responsibilities

- 10. Estates & Facilities: Estates & Facilities is responsible for operational oversight of water management arrangements and coordination of water-related issues under University responsibility.
- 11. Staff & Students: Staff and students are expected to use water responsibly and report leaks or faults where identified.
- 12. Contractors: Contractors are expected to avoid unnecessary water waste or damage and comply with relevant operational and environmental requirements while working on behalf of the University.

Review

- 13. This standard may be reviewed periodically to ensure it remains appropriate, proportionate, and aligned with operational requirements and the Environmental and Sustainability Policy.

VERSION MANAGEMENT

Responsible Department: Estates and Facilities			
Approving Body: University Board (on recommendation of Operations Committee)			
Version no.	Key Changes	Date of Approval	Date of Effect
1.0	Initial Version	2 June 2026	September 2026
		Restricted Access? <i>Tick as appropriate:</i> Yes ☐ No ☒	